

DISCRIMINATION IS AGAINST THE LAW

Kittitas Valley Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2))

Kittitas Valley Healthcare does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Kittitas Valley Healthcare:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the **Compliance Officer**.

If you believe that Kittitas Valley Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance online at our KVH website:

- Click on **About KVH**
- Choose **Quality of Care**
- Click on **Care and Service PDF**

You can also file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the **Compliance Officer** is available to help you.

- **Phone: 509.933.7570, TTY using Washington Relay service: 711**
- **Email: compliance@kvhealthcare.org**

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at the U.S. Department of Health and Human Services Office for Civil Rights Complaint Portal Assistant or by mail or phone at:

***U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)***

