

How do I get my COVID test results?


1. Patients will be notified of their COVID test result via the phone number given at time of registration. KVH staff review results daily.
2. Results are available to patients via the KVH Patient Portal as soon as the test has been complete. See below on how to access the KCH Patient Portal.
3. *Please do not contact the KVH Laboratory asking for COVID results.* If you do not have access to the Patient Portal and are looking for your result you may call KVH Hospital at 509.962.9841.

What do my COVID test results mean?

1. A negative (or "Not Detected" test result means that the virus that causes COVID-19 was not found in your sample at the time it was collected. Virus development and continued exposure to others can produce a different result in subsequent tests.
2. A positive (or "Detected" test result means that the virus that causes COVID-19 was found in your sample at the time it was collected. See the Washington State Department of Health's "What to do if you test positive for COVID-19" for further information.
(<https://doh.wa.gov/sites/default/files/2022-02/COVIDcasepositive.pdf>)

How do I access my results on the Patient Portal?

Desktop

1. Go to www.kvhealthcare.org
2. Click on  MyPatientPortal
3. Create/log in to your account

Mobile (after you enroll on desktop)

1. Download the HealthLife App (Apple Store and Google Play)
2. Select Kittitas Valley Healthcare from the list of organizations.

If you have difficulty creating a Patient Portal account, please contact your KVH Provider's office or KVH Hospital Registration (509.962.9841) for assistance.

If you have *technical difficulties* once in the Patient Portal, please call 1.877.621.8014