



May 25, 2022

## **Notice of CaptureRx Data Security Incident**

Kittitas Valley Healthcare ("KVH") was notified of a data security incident experienced by CaptureRx, a third-party vendor that is used by KVH. Notably, this incident did **not** involve unauthorized access to any KVH systems.

On February 19, 2021, CaptureRx determined that certain files in their system were accessed and acquired on February 6, 2021 without authorization. CaptureRx then immediately began a thorough review of the full contents of the files to determine whether sensitive information was present at the time of the incident. On or around March 19, 2021, CaptureRx completed this review to confirm the full scope of affected individuals and associated covered entities to which the information related. The investigation determined that, at the time of the incident, the relevant files contained KVH patients' first names, last names, dates of birth, and prescription information. CaptureRx notified KVH of this unusual activity on March 30, 2021.

CaptureRx mailed letters to patients whose information may have been involved in the incident. KVH has also established a dedicated, toll-free call center to answer questions that patients may have. If patients have questions, they should call 844-411-0136, Monday through Friday, between 8:30 a.m. and 4:00 p.m., Pacific Time. KVH recommends that patients whose information may have been involved in this incident review the statements they receive from their healthcare providers. If they see any services that were not received, they should contact the billing office for the provider involved immediately.

KVH regrets any concern or inconvenience this incident may cause. KVH is reviewing its policies and procedures for providing information to CaptureRx to prevent a similar incident from occurring in the future.